

# Introduction to ParentVUE Webinar

Welcome to the new MCPS Parent Portal

[bit.ly/synergyparent](https://bit.ly/synergyparent)



# Agenda



- Learn how parents create/activate a ParentVUE account
- Hear about the types of information available in ParentVue
- Learn how to connect to myMCPS Classroom and other online resources in ParentVUE
- Receive support guides for using ParentVUE

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# ParentVUE

## Account Activation

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How do I activate my new  
ParentVUE account?

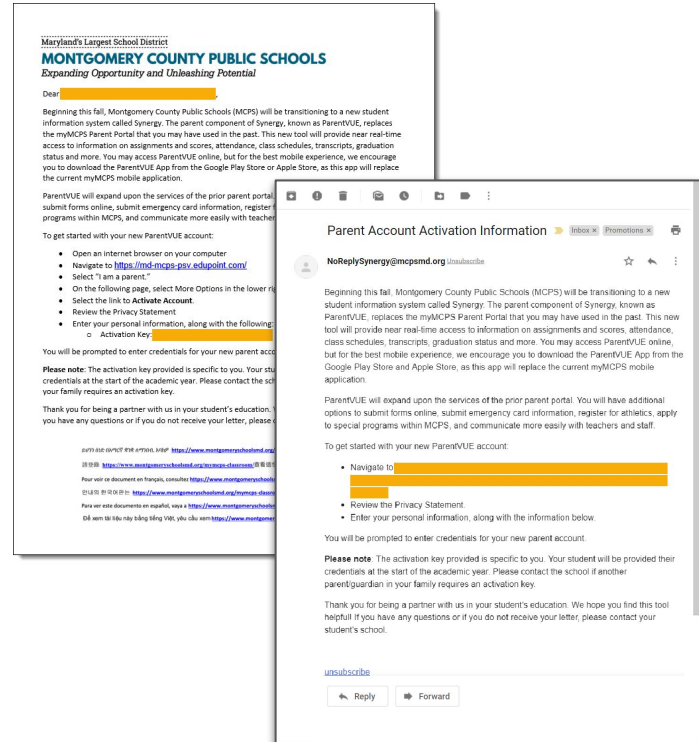


# ParentVUE Activation Letter

Starting Friday evening, ParentVUE activation letters will be sent out by mail and email to the home address or email on record for any parent that has:

- Custody
- Contact Allowed
- Education Rights

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# ParentVUE

## Account Activation

How do I activate my account if I receive an email?

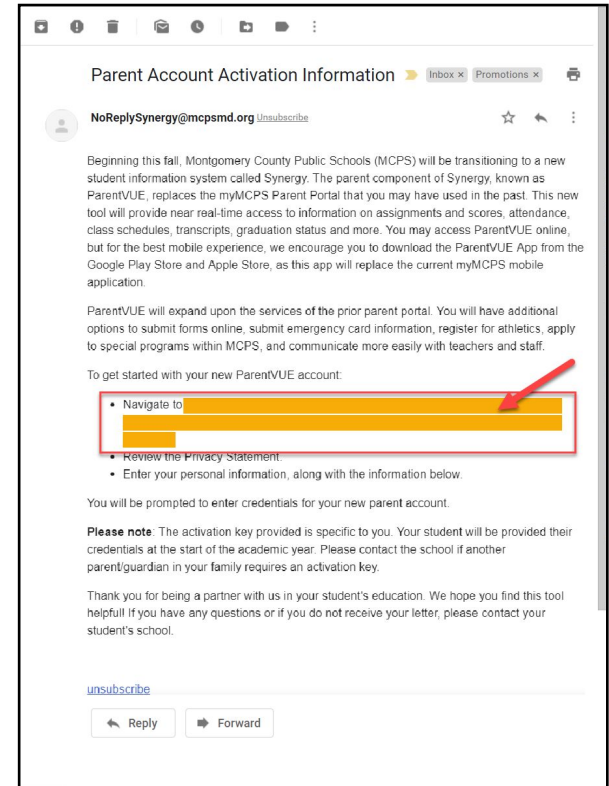


# Email Step 1:

Click on the unique link provided in the email.

**Please note:** The activation link provided is specific to you and includes the activation key necessary for activating your account

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# Email Step 2

Review the **Privacy Statement** and click “**I Accept**”

**Step 1 of 3: Privacy Statement**

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

### Notice

MCPS is committed to supporting user privacy by providing established guidelines to aid in the selection of information technology to be used by staff, students, and parents. The adoption of this online digital platform required a MCPS-vetted data sharing agreement with the vendor.

### Terms and Conditions

By selecting Sign In, you agree to abide by the terms and conditions set forth in [MCPS Regulation IGT-RA](#), User Responsibilities for Computer Systems, Electronic Information, and Network Security.

Clicking I Accept means that you agree to the above Privacy Statement.

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# Email Step 3

Enter a **User Name**,  
**Password**, and **Primary E-Mail** and click  
**“Complete Account Activation”**

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### Step 3 of 3: Choose user name and password

Welcome **[Redacted]**. To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

**1** User Name  
  
User Name is required

**2** Password  
  
Password is required

**3** Confirm Password

**4** Primary E-Mail

[Complete Account Activation](#)



# Welcome to ParentVUE

The screenshot displays the ParentVUE user interface. At the top right, there are navigation buttons for "My Account", "Help", "Online Registration", and "Close". The main header area features the MCPS logo and a disclaimer: "For MCPS educational use only. All actions are subject to MCPS review and may be logged and archived. All users are required to follow MCPS Regulation IGT-RA, User Responsibilities for Computer Systems, Electronic Information, and Network Security." The school name "Montgomery County Public Schools" is prominently displayed.

A left-hand navigation menu is titled "Home" and includes the following items: Synergy Mail, Calendar, Attendance, Course History, Grade Book, School Information, Student Info, and Test History. The main content area shows a user profile card with a circular profile picture, a name, and several lines of contact information, all of which are redacted with black boxes. A large rectangular area to the right of the profile card is also redacted.

The footer contains a "Close | Contact | Privacy" link, the "Edupoint" logo, a copyright notice "©Copyright 2020 Edupoint, LLC", a language selector set to "English", and an "Accessibility Mode" toggle.

# ParentVUE

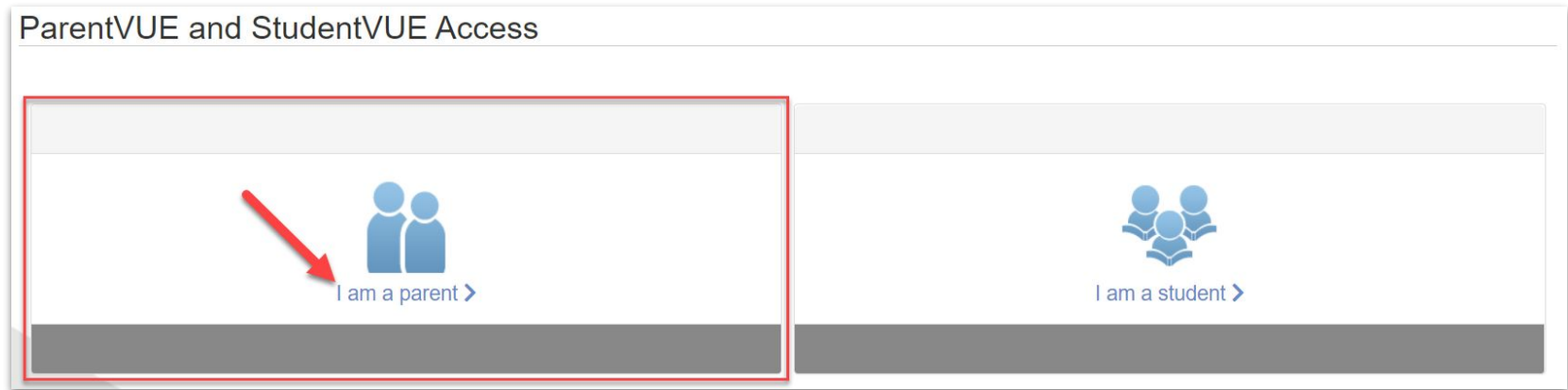
## Account Activation

How do I activate my account if I receive a mailer from the Post Office?



# Mailer Step 1:

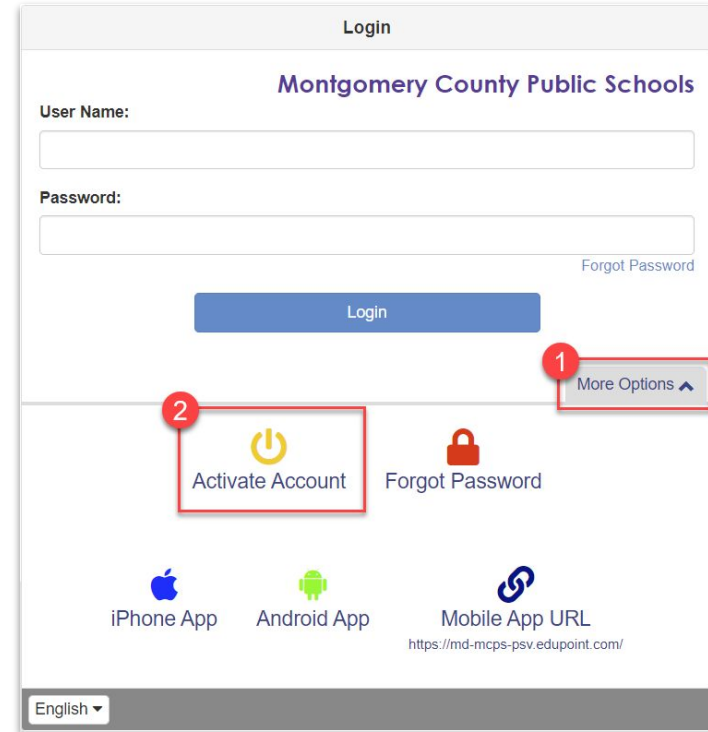
Navigate to [md-mcps-psv.edupoint.com](https://md-mcps-psv.edupoint.com) and select **“I am a parent”**



[bit.ly/synergyparent](https://bit.ly/synergyparent)

# Mailer Step 2

In the lower right hand corner of the login page, click **“More Options”** and then select **“Activate Account”**



The screenshot shows the login page for Montgomery County Public Schools. The page has a white background with a grey header. The header contains the text "Login" and "Montgomery County Public Schools". Below the header, there are two input fields: "User Name:" and "Password:". To the right of the "Password:" field is a link that says "Forgot Password". Below the input fields is a blue button labeled "Login". In the lower right corner, there is a red box with a white number "1" and the text "More Options ^". Below this box, there are two more options: "Activate Account" (with a yellow power button icon) and "Forgot Password" (with a red padlock icon). A red box with a white number "2" is around the "Activate Account" option. At the bottom of the page, there are three links: "iPhone App" (with an Apple logo), "Android App" (with an Android logo), and "Mobile App URL" (with a chain link icon) followed by the URL "https://md-mcps-psv.edupoint.com/". At the very bottom, there is a grey bar with a dropdown menu labeled "English".

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# Mailer Step 3

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Clicking I Accept means that you agree to the above Privacy Statement.

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# Mailer Step 4

Enter your **First Name**,  
**Last Name** and the  
**Activation Key** exactly as  
they appear in your  
account activation letter,  
then click **“Continue to  
Step 3”**

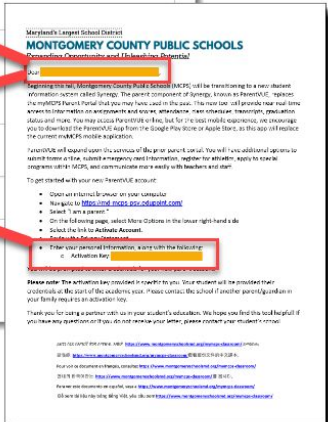
bit.ly/synergyparent

**Step 2 of 3: Sign In with Activation Key**

Please enter your first name, last name and the 7 character authentication key (provided to you by the district), to activate your ParentVUE account:

- 1 First Name
- 2 Last Name
- 3 Activation Key

[Continue to Step 3](#)



Maryland's Largest School District  
**MONTGOMERY COUNTY PUBLIC SCHOOLS**  
*Providing Opportunities and Enriching Experiences*

As part of the new ParentVUE system, Montgomery County Public Schools (MCPS) will be transitioning to a new student information system (called Synergy). The parent component of Synergy, known as ParentVUE, replaces the myMCPS Parent Portal that you may have used in the past. The new tool will provide you with more information on your child's academic progress and more resources, such as course selection, attendance, and more. You may access ParentVUE on the go, but for the best mobile experience, we encourage you to download the ParentVUE app from the Google Play store or Apple Store. In this step, we'll introduce the current myMCPS mobile application.

ParentVUE will expand upon the services of the prior parent portal. You will have additional options to assist families in the event of an emergency need for information, register for activities, apply for special programs within MCPS, and more to make sure we work with teachers and staff.

To get started with your new ParentVUE account:

- Open an Internet Explorer or Edge browser
- Navigate to <https://mcpsps.org/parentvue>
- Select "I'm a parent"
- On the following page, select More Options in the upper right-hand side
- Select the link for **Activate Account**
- **Enter your personal information, along with the following:**
  - Activation Key: **XXXXXXXXXXXX**

**Please Note:** The activation key provided in this letter to you. Your student will be provided their activation key as part of this student book. Please contact the school if another parent/guardian in your family needs to set up an activation key.

Thank you for being a partner with us in your student's education. We hope you find this tool helpful if you have any questions or if you do not receive your letter, please contact your student's teacher.

MCPS is committed to providing a safe and secure environment for all students and staff. For more information, please contact the school or the district's IT department.

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2018-09-10 10:00:00 AM

**\*NOTE:** Your first name, last name, and activation key must be entered exactly as they appear on the letter or you will not be able to activate your account.

# Mailer Step 5

Enter a **User Name**,  
**Password**, and **Primary E-Mail** and click  
**“Complete Account Activation”**

[bit.ly/synergyparent](https://bit.ly/synergyparent)

### Step 3 of 3: Choose user name and password

Welcome **[Redacted]**. To complete your account activation you will need to create your username and password. Remember that passwords are case sensitive. Your password can consist of numbers and letters and must be a minimum of 6 characters in length.

**1** User Name  
  
User Name is required

**2** Password  
  
Password is required

**3** Confirm Password

**4** Primary E-Mail

[Complete Account Activation](#)

# Welcome to ParentVUE



[My Account](#) [Help](#) [Online Registration](#) [Close](#)

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## Montgomery County Public Schools

### Home

- Synergy Mail
- Calendar
- Attendance
- Course History
- Grade Book
- School Information
- Student Info
- Test History

[Close](#) | [Contact](#) | [Privacy](#)

[English](#) ▾

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[Accessibility Mode](#) ▾



# ParentVUE

Navigation

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What kind of information can I  
access in ParentVUE?



# ParentVUE Dashboard Overview

The image shows a screenshot of the ParentVUE dashboard interface. On the left, there is a 'Home' sidebar menu with several options. On the right, there is a main content area with a blurred background showing 'Montgomery County Public Schools'. Orange arrows point from callout boxes to specific features in the interface.

- Toggle between multiple students** (points to the user profile area)
- Send e-mail to teachers** (points to Synergy Mail)
- See upcoming due dates for assignments** (points to Calendar)
- Check attendance information** (points to Attendance)
- Review graduation and SSL requirements** (points to Course History)
- Review student grades on assignments** (points to Grade Book)
- Find contact information for the school** (points to School Information)
- Demographic information** (points to Student Info)
- Review documents related to student performance (MAP, etc)** (points to Test History)

Resources Tab - Coming Soon  
Link to myMCPS Classroom

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# Synergy Mail

My Account Help Online Registration Close

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Montgomery County Public Schools  
Good afternoon, [Name]

Home Synergy Mail

Compose [Folder] More [Search]

Calendar Attendance Course History Grade Book School Information Student Info Test History

To

<Select from list below>

Bily's Teachers Bily's Counselor Bily's Groups

Add All Spring (11/25/2017 - 07/06/2018)

Period	Course	Teacher	Room
Q	Q	Q	Q
1	Prin Eng I	Kathy Jackson	224
3	Am Govt	Jeffrey Davis	P-13
4	Prin&prac Econ	Sara Patenge	131
5	Beg Drawing	Gwen Gunn	401
7	Cc-Am, Lit	Kathy Nunes	230

Cancel OK

Easily select your child's teachers

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# Calendar

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Montgomery County Public Schools  
Good afternoon.

My Account | Help | Online Registration | Close

Home

- Synergy Mail
- Calendar**
- Attendance
- Course History
- Grade Book
- School Information
- Student Info
- Test History

## CALENDAR

Assignment Status

Today < >

September 2020

Month Week Day

Show Rotation Day

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7 Holiday	8 Jason, K. Ann 20601 - The Sensitization Project Score: -	9	10	11	12
13	14	15	16	17 Jason, K. Ann 20601 - The Sensitization Project Score: -	18	19
20	21	22	23	24	25 Jason, K. Ann 20601 - The Sensitization Project Score: -	26
27	28 Non-School ...	29	30	1	2	3

Click to open assignment details

- Assessments
- Assignments
- Holidays
- School Events

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# Attendance

Home Account

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Montgomery

## ATTENDANCE

March 2018 April 2018 May 2018

S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S			
				1	2	3	1	2	3	4	5	6	7						10	11	12		
4	5	6	7	8	9	10	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
11	12	13	14	15	16	17	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26			
25	26	27	28	29	30	31	29	30						27	28	29	30	31					

Excused Tardy Unexcused Activity Not Scheduled

All (07/04/2017-07/06/2018)

### Totals By Course

Course	Tardy	Absent
Am Govt	15	0
Beg Drawing	15	0
Beg Jewelry	15	0
Beg Photo	15	0
Cc-Am. Lit	15	0
Eng (brit) Lit	15	0
Expl Agric	15	0

### Totals By Period

Period	Tardy	Absent
1	0	15
2	0	15
3	0	15
4	0	15
5	0	15
6	0	15
7	0	15
8	0	15
9	0	15
10	0	15
11	0	15
12	0	15

See attendance data

See attendance details

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# Course History

My Account Help Online Registration Close

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Montgomery County Public Schools  
Good afternoon,

Detail:  off

### Graduation Status *Class of 2024*

Subject Area	Progress
Elective	0.0%
English	0.0%
Science	0.0%
Biology	0.0%
Physical Science	0.0%

Detail:  off

### Test Requirements

Government

### Student Course History

Service Learning Hours Earned

Status	Hours Required	Service Learning Hours Earned
Not Met	75.00	41.50

The course history page displays graduation progress, test requirements, and SSL hours earned

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# Grade Book

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## GRADE BOOK

Classes for Hope High School 1st Quarter

**B** **0: Am Govt** [Click the title to see details.](#)  
85.4% Kathy Jackson Room: 216 Class Page  
Last Update: 3/7/2019

**Student Performance**

Category	Score
Test	20
Project	35
Quiz	10
Homework	20
Assignment	15
TOTAL	100

**Class Grades**

3% A

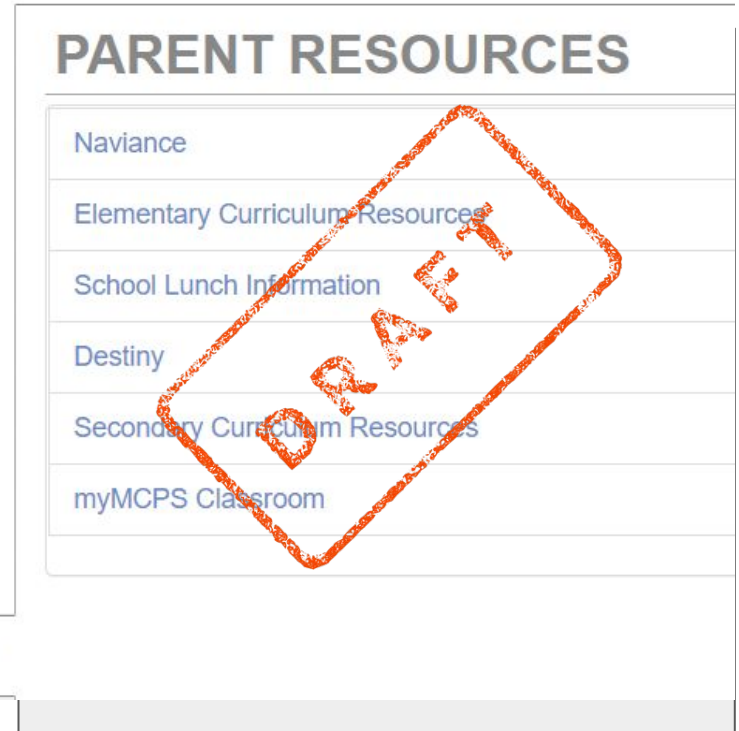
**C+** **1: Beg Jewelry** 0 Missing Assignments  
78.7% Beverly Williams Room: 403 Class Page  
Last Update: 9/5/2018

**C-** **2: Intermediate Acting** 0 Missing Assignments  
71.7% Frank Chaplin Room: 409 Class Page  
Last Update: 9/6/2018

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# Coming Soon

A “**Parent Resource**” tab will soon be added to the the navigation menu of ParentVUE. This is where parents will be able to log into other resources such as **myMCPS Classroom**.



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# myMCPS Classroom

- Teachers and school leaders can share announcements, calendars, homework, assignments, and resources through **myMCPS Classroom** courses.
- Parents have “Observer” access to **myMCPS Classroom** via the ParentVUE



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# Sample myMCPS Classroom Course

The screenshot shows a web interface for a myMCPS Classroom Course. On the left is a vertical navigation menu with icons and labels: myMCPS, Account, Dashboard, Courses, Calendar, Inbox, Resources, and myMCPS Portal. The main content area has a header for '2018-2019 Belmont Element...' with a 'Home' button. Below this is a dark blue banner with 'BELMONT' and '2ND GRADE COURSE'. A central image shows various school supplies like scissors, markers, and crayons. Below the image is a 'WELCOME' section with a paragraph of text. At the bottom is a footer with four links: Classroom Routines, Homework Policies, Newsletters, and Home Resources.


myMCPS

2018-2019 Belmont Element...

Home

BELMONT

2ND GRADE COURSE



WELCOME

The purpose of this grade level course is to provide information about second grade at Belmont Elementary School. Mrs. Michele O'Neill, Mrs. Carly Moe, and Ms. Natalie Copelovitch are the second grade homeroom teachers. Mrs. Rose Dann is the Reading Initiative teacher. Below you will find links to resources about things happening in second grade throughout the school year.

[Classroom Routines](#) [Homework Policies](#) [Newsletters](#) [Home Resources](#)

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# ParentVUE

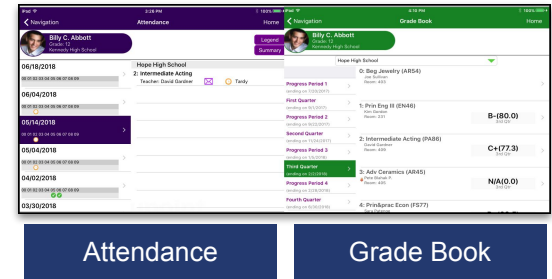
Resources

[bit.ly/synergyparent](https://bit.ly/synergyparent)



# Resources

- [ParentVUE Login](#)
- [Activation Guide for Mailer](#) | [Activation Guide for Email](#)
- [ParentVUE Support Guide](#)
- [Support Website](#)
- Download the ParentVUE/StudentVUE mobile app
  - iTunes: [ParentVUE](#) | [StudentVUE](#)
  - Google: [ParentVUE](#) | [StudentVUE](#)
- [Webinar Schedule](#)
- Parent Support Contacts
  - 240-740-7020
  - [communitytechsupport@mcpsmd.org](mailto:communitytechsupport@mcpsmd.org)



[bit.ly/synergyparent](https://bit.ly/synergyparent)

[myMCPS\\_Support@mcpsmd.org](mailto:myMCPS_Support@mcpsmd.org)