



# Did You Know...

*...Cannon Road Elementary School **ENCOURAGES and WELCOMES** parents/ guardians and students to ask questions and tell us if you have concerns. It doesn't matter if you speak English, Spanish, or any other language. We want to communicate with you. Below are questions and answers that were developed by our leadership team.*

*Please let us know which additional questions you have.*

## **How do I contact my child's teacher?**

- Send a message through Parent Vue to your child's teacher. You can write the email in any language. Even if the teacher only speaks English, someone from the school will translate it. Here is guide to using ParentVue.  
[https://docs.google.com/presentation/d/1Kvwlb6wU3QXIOf8EusBDp9\\_ZS0mLHEIzcGChVnqeRjo/edit#slide=id.g86aee76cce\\_0\\_6](https://docs.google.com/presentation/d/1Kvwlb6wU3QXIOf8EusBDp9_ZS0mLHEIzcGChVnqeRjo/edit#slide=id.g86aee76cce_0_6)
- Send an email to your child's teacher. You can write the email in any language. Even if the teacher only speaks English, someone from the school will translate it. Email addresses can be found at  
<https://www2.montgomeryschoolsmd.org/schools/cannonroadestaff/directory/>

*Our policy is that staff will respond to an email within 48 hours.*

## **My child struggles with homework and I don't know how to help.**

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### **What if we are having a hard time connecting to Zoom or MyMCPS?**

- If you are experiencing any kind of technology issues during remote learning, call **240-740-7020** or [communitytechsupport@mcpsmd.org](mailto:communitytechsupport@mcpsmd.org) email for support.
- **If you cannot reach anyone**, you can call the school at 240-740-0520 and we can either assist or direct you to someone who can help. We can use our language line to assist with translation if needed.

### **What if my child's teacher is not helping or I have questions that concern several classes?**

- You can call the school at 240-740-0520 and we can either assist or direct you to the right person. We can use our language line to assist with translation if needed.
- To contact our Administrators, Ms. Donohue (Principal) and Mrs. Briggs (Assistant Principal), either call 240-740-0520 or email us at [kristine\\_l\\_donohue@mcpsmd.org](mailto:kristine_l_donohue@mcpsmd.org) and [nadya\\_briggs@mcpsmd.org](mailto:nadya_briggs@mcpsmd.org). You can write the email in any language as someone from the school will translate it.

### **What do I do if my child is having behavior, health, or emotional problems? This information is very important for the school to know.**

- Consider sharing it with your child's teacher by emailing him/her.
- You can also call or email our school counselor, Mrs. Valenta at 240-740-0520 or [lise\\_h\\_valenta@mcpsmd.org](mailto:lise_h_valenta@mcpsmd.org). You can write the email or call in any language as someone from the school will assist with translations.
- You can also contact our Administrators, Ms. Donohue (Principal) and Mrs. Briggs (Assistant Principal), either call 240-740-0520 or email us at [kristine\\_l\\_donohue@mcpsmd.org](mailto:kristine_l_donohue@mcpsmd.org) and [nadya\\_briggs@mcpsmd.org](mailto:nadya_briggs@mcpsmd.org). You can write the email or call in any language as someone from the school will assist with translations.