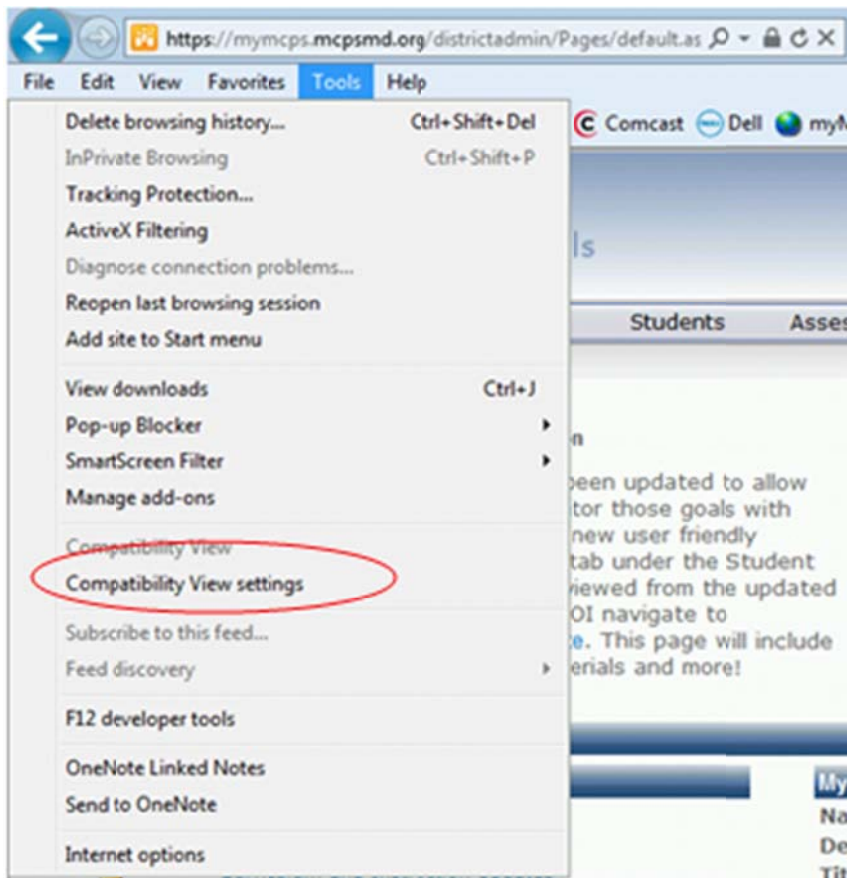




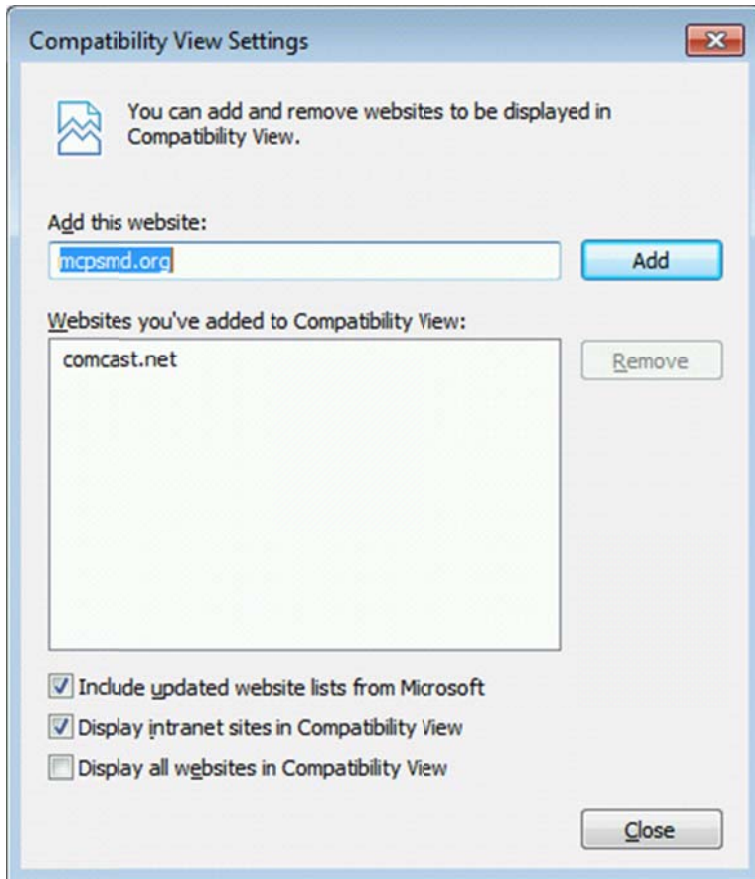
# Fix Site Display Problems with Compatibility View

***Using IE v10 or v11? MCPS sites not displaying all the data or not displayed correctly? Try this....***

1. **Start** Internet Explorer
2. **Navigate** to the site that is not displaying correctly (example: Outlook Web Access, OSS, myMCPS..ect)
3. Click on **Tools** (you may need to press the **Alt** key on your keyboard to see the **Tools** menu item) then click on **Compatibility View Settings**



4. On the Compatibility View Settings window click the **Add** button to add the site to the the list below then click the **Close** button



5. The page will refresh and the problem will be fixed.

**NOTE:** In some cases the change will not take affect until you have restarted your comuter.

### Technology Help is Available

Many technical and non-technical questions can be answered by using the search feature on the MCPS website (<http://www.montgomeryschoolsmd.org>).



**Need more help? You can contact the Technical Help Desk by:**

- **E-mail:** [Help\\_Desk@mcpsmd.org](mailto:Help_Desk@mcpsmd.org)
- **Call:** 301-517-5800 , 7 am to 5 pm Monday-Friday
- Submit your own ticket by going to the Unicenter Service Desk (USD)