

# The Division of Maintenance and Operations

DEPARTMENT OF FACILITIES MANAGEMENT MONTGOMERY COUNTY PUBLIC SCHOOLS

commitment. reliability. follow through.



## ADMINISTRATION

240-740-2490

[DMO@mcpsmd.org](mailto:DMO@mcpsmd.org)

8301 Turkey Thicket Drive  
Building A, 1st Floor  
Gaithersburg, MD 20879

**Veronica Hill**, director

**Katherine Manzanares**, administrative secretary

**Samantha Harris**, senior manager, Business and Operations

**Ana Rivas**, fiscal specialist II

**Samuel Ward**, staff development specialist

**Roger Jenkins**, senior manager, Central and Upcounty

**David Grossnickle**, supervisor  
Building Automation Systems (BAS)

**Joseph Likambi**, senior manager, Downcounty and Midcounty

**Sean Yarup**, senior manager, Quality Assurance

## MAINTENANCE AND OPERATIONS SERVICE CENTER TEAMS

During the 2020 reorganization of the Department of Facilities Management, the Maintenance and School Plant Operations divisions were merged to create one cohesive unit. Under the directorship of Veronica Hill, the division is focused on providing a full range of maintenance and operations services that exceed customer expectations while continuing to foster long-term relationships, establishing a highly-skilled workforce, and building recognition as leaders in the K-12 industry.

Whatever your facility requires, from asphalt repairs to zoned air conditioning adjustments, we're here to serve your needs. Quality service and support are just a work order away!

### CENTRAL

M&O SERVICE CENTER  
[CMO@mcpsmd.org](mailto:CMO@mcpsmd.org)

**James Duffy**, maintenance  
facilities manager

**Yakubu Agbonseleboho**,  
operations facilities manager

**Brian Rice**, assistant  
maintenance facilities manager

**Jose "Luis" Guardado**, assistant  
operations facilities manager

### DOWNCOUNTY

M&O SERVICE CENTER  
[DCMO@mcpsmd.org](mailto:DCMO@mcpsmd.org)

**Douglas Jones**, maintenance  
facilities manager

**Richard Dorsey**,  
operations facilities manager

**John "Mike" Horton**, assistant  
maintenance facilities manager

**Rosa Monterosso**, assistant  
operations facilities manager

### MIDCOUNTY

M&O SERVICE CENTER  
[MCMO@mcpsmd.org](mailto:MCMO@mcpsmd.org)

**Jose "Joe" Damaia**,  
maintenance facilities manager

**Lorraine Breining**,  
operations facilities manager

**Mark "Danny" Sipple**, assistant  
maintenance facilities manager

**Cordell Garrett**, assistant  
operations facilities manager

### UPCOUNTY

M&O SERVICE CENTER  
[UCMO@mcpsmd.org](mailto:UCMO@mcpsmd.org)

**Kenneth Hagins**, maintenance  
facilities manager

**Elizabeth "Libby" Hillard**,  
operations facilities manager

**Wayne Gregg**, assistant  
maintenance facilities manager

**Perry Young**, assistant  
operations facilities manager

Contact the DFM Call Center  
for assistance with all of your facility-related needs!



240-740-2300



[DFMcallcenter@mcpsmd.org](mailto:DFMcallcenter@mcpsmd.org)